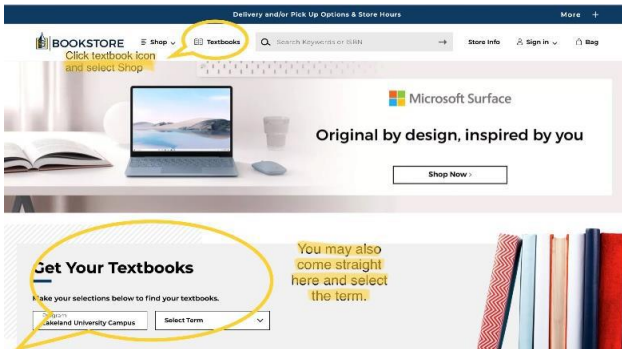


ORDERING TEXTBOOKS FROM LAKELAND UNIVERSITY - VIRTUAL CAMPUS STORE

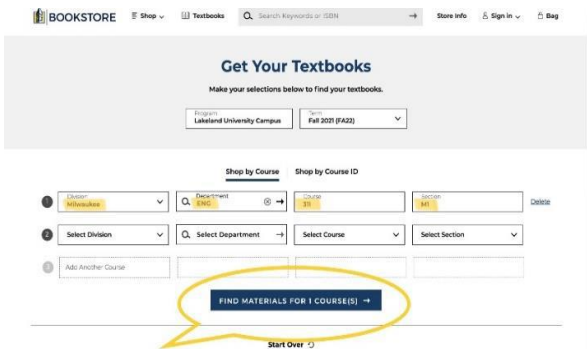
How to Find Your Books

Start Here: www.bkstr.com/lakelandstore/home

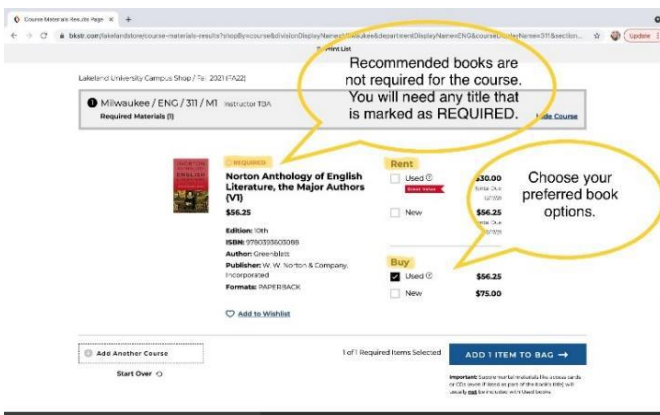
- To Begin Ordering Books, click the **TEXTBOOKS** icon at the top of the page



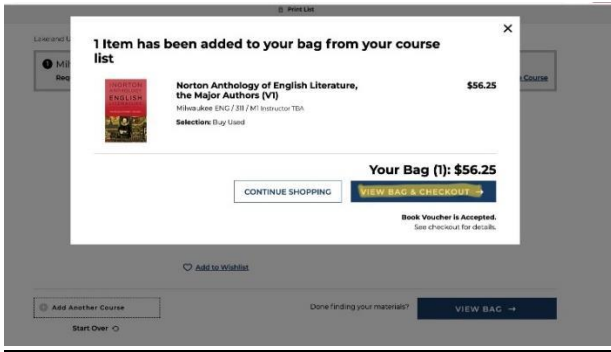
- SHOP BY COURSE OR COURSE ID** – Select the Department and Course and click **FIND MATERIALS FOR COURSE(S)**. Continue to add courses until ready you are ready to click **FIND MATERIALS**.



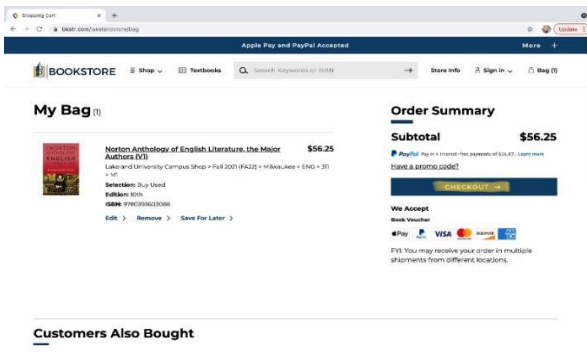
- CHOOSE THE BOOK** – Select the condition and book type (rental, digital, used, new) and **ADD ITEM TO BAG**



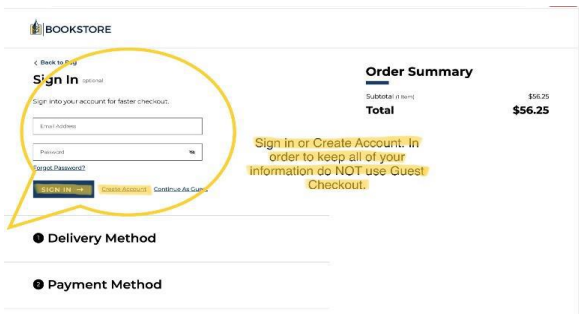
- Choose **CONTINUE SHOPPING** or **VIEW BAG AND CHECKOUT**



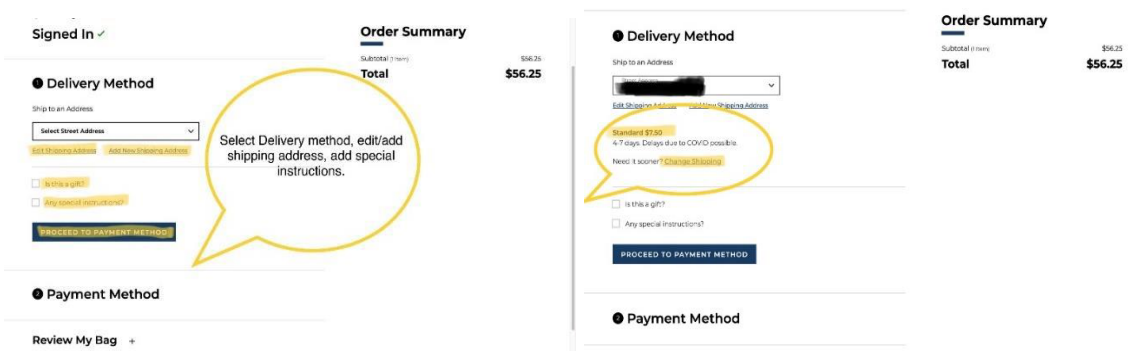
- VIEW BAG AND CHECKOUT:** Review your order for accuracy. Edit/Adjust if necessary and proceed to **CHECKOUT**



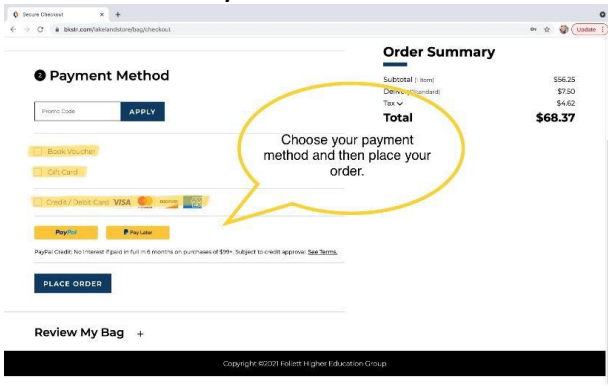
- CHECKOUT** and **CREATE ACCOUNT** (DO NOT CHECKOUT AS A GUEST)



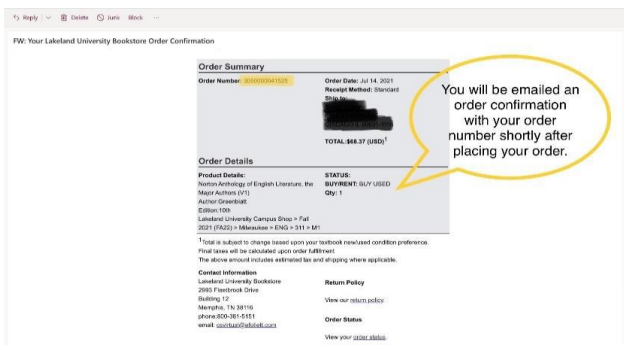
- Select **DELIVERY METHOD**, **ADD/EDIT SHIPPING ADDRESS**, and then proceed to **METHOD OF PAYMENT**



- Choose your **PAYMENT METHOD** and **PLACE ORDER**



- Save your **EMAILED ORDER CONFIRMATION**. It will include order details needed for returns.



- Sign into your **FOLLETT ACCOUNT** anytime you need order updates, past history, etc



Refer to the **RESOURCES** section at the bottom of the website for more information or *order status, delivery options, payments accepted, returns, Textbook FAQ, etc.*

If you have additional questions contact Follett Customer Service at 800.381.5151 or <http://bit.ly/CustomerSupportCenterLink>

SHOP: bkstr.com/lakelandstore/home

